



1060 N. Capitol Ave, Suite 6-401 Indianapolis, IN 46204  
Phone: 317-328-5660 Fax: 317-328-5668 Sales: 1-800-437-3188 www.calumet.com

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To Our Valued Customers:

Calumet Refining, LLC, USP-NF white mineral oil and petrolatum grade products may be shipped to our customers in 55-gallon steel drums on wooden pallets. Recent industry issues with wooden pallet contamination have raised safety concerns. In response to this, please find the following information:

Our pallet suppliers have confirmed that pallets used to ship Calumet Refining, LLC, USP- NF grade products will not be chemically treated. As such, the pallets will not be exposed to Methyl Bromide fumigation. Furthermore, the pallets will not be treated with Tribromophenol, Tribromoanisole or Trichloroanisole.

Pallets shipped from our Dickinson, TX and Karns City, PA production facilities are heat treated to the ISPM-15 standard to a minimum core temperature of 133°F for 30 minutes.

Please contact Calumet's Product Support Team at [technical@clmt.com](mailto:technical@clmt.com) should you have further questions.

Sincerely,

Lynn Massad  
Technical Market Development Manager